



The Kingston Panthers RFC Partial Season and Refund Policy

General

1. Dues are divided into two portions:
 - a. Rugby Canada and Rugby Ontario (RC/RO) dues which include insurance and are required to practice or play rugby.
 - b. Club dues, which cover league fees, coaches' insurance, facility and equipment costs, etc – essentially the costs to run a rugby team.

The KPRFC has very limited control over RC/RO dues and has a responsibility to cover the up-front costs to run a rugby programme, making refunds very difficult. However, where it makes sense to do so, refunds will be provided as follows.

RC/RO Fees

2. All age grades will pay their full RC/RO fees before participating in practices or games. Full refunds of RC/RO fees can only be granted in cases where the player has only participated in a single practice. After either two practices or any game, no matter the level of competition (including regional union) or ministry, RC/RO fees cannot be refunded.

KPRFC Club Fees

3. Half Season. Club fees may be reduced where a player leaves or is injured with approximately 50% of the season or more left to be played (measured from first league game to scheduled finals beginning). In this case, a player can either, if a move is anticipated, pay a reduced fee (full RC/RO fees plus 60% of the club fee) or receive a refund of the club fee (40%).
4. Practice Only. Some players may elect not to play league or exhibition games but rather practice with the team to improve their skills. In addition to their RC/RO fees, they will pay 60% of the club fee for their age category.

Process

5. RC/RO Fees. Refunding of RC/RO fees is completed using a request through the SportsNgin portal using the same account as was used to register for the season. Refunds can be expected within 5-14 business days.
6. Club Fees. The player or parent/guardian fills out a request using the SportsNgin portal using the same account as was used to register for the season. This is automatically sent to the Treasurer, through the Registrar, for approval.

7. Payment. Once approval is made, a full or partial (as above) refund of club dues will be returned by the original method of payment. Where both RC/RO dues are involved, this will require RC and RO approval. Refunds can be expected within 5-14 business days.